

Ref: PDN\_NRSW\_V38\_V40\_20181031

## Product Discontinuation Notice

### NetModule Router Software V3.8, V4.0

### Summary

Effective 31<sup>st</sup> of March 2019, the NetModule Router Software (NRSW) versions V3.8 and V4.0. will reach the ESR (end of support and repair) lifecycle state. Therefore, NetModule will no longer offer updates, support and maintenance services as part of our standard terms and conditions. We recommend our customers to update to a newer NRSW version; for customers who cannot update we offer a Service Level Agreement (SLA) to ensure ongoing software maintenance.

As part of NetModule's product discontinuation policy, this notice is being issued to assist our valued customers in system integration.

### Affected Products and Recommended Replacements

The NRSW V3.8 and V4.0 reach ESR for all products of our product portfolio. Standard support, updates containing bugfixes or security patches are no longer provided, nor do we assure the compatibility to new product hardware.

The table shows the status of the NRSW versions currently available.

Version	Release Type	Lifecycle Status
3.6	LTS	ESR
3.7	LTS	ESR
3.8	LTS	GA → ESR, 31st March 2019
4.0	STS	GA → ESR, 31st March 2019
4.1	LTS	GA
4.2	STS	→ GA, 31st October 2018

*FCS: First Customer Shipments, GA: General Available, ESR: End of Support and Repair  
STS: Short Term Support (1 year), LTS: Long Term Support (3 years)*

### Key Dates

Last Time Update: 31<sup>th</sup> of October 2018  
End of Support and Repair: 31<sup>th</sup> of March 2019

### Warranty Information

The warranty remains in effect for all products affected by this discontinuation notice. If replacement is required as part of warranty coverage, the affected units will be replaced with currently supported software. The original warranty end date will apply to the new replacement unit in this case.

### Additional Information

Should you have any questions, please do not hesitate to contact your NetModule sales representative at [sales@netmodule.com](mailto:sales@netmodule.com) or +41319852510.